

## Covid-19 Visitor Protocol

We appreciate that this is a very stressful time for you and your family and we would like to reassure you that we take the health, safety and welfare of those that visit and work from the Clarity Therapy Centre very seriously. We are undertaking additional measures in the workplace to protect you during this time. If you would like a copy of our internal procedures please email <a href="mailto:info@claritytherapycentre.com">info@claritytherapycentre.com</a> to request. To help minimise the risks here are the measures we expect you to take when visiting the Clarity Therapy Centre:

- Please wear a mask to your appointment (the mask can be a surgical or a self made version to limit saliva particles being emitted). This must be worn prior to entering the building.
- Please wash your hands with supplied hand sanitiser when entering the clinic (this will be left on the side by the main door).
- Please call, email or use the online booking system to book, cancel or amend appointments.
- The use of the waiting room will be limited. So we ask that you arrive at the time of your appointment so that you can go straight to the treatment room.
- When visiting please wear your mask and stand behind any safety lines.
- Please follow the governments current social distancing guidelines
- If you or a member of your household are experiencing any Covid-19 symptoms please rearrange your appointments and self isolate for a minimum of 14 days.

On behalf of the Clarity Therapy Centre and all the businesses that work within our space, thank you for your cooperation. We look forward to seeing you and wish your health and wellness.

Kind regards Clarity Team