



CLARITY

Therapy Centre

DISABILITY POLICY

This is the practice policy in respect of discrimination on the grounds of disability. The Clarity Therapy Centre is committed to working towards equality of opportunity for every user of the Centre. This statement is one important way of achieving this objective.

THE POLICY

The Clarity Therapy Centre recognises that discrimination on the grounds of disability is illegal. Through this policy, through training and by example, the Clarity Therapy Centre and wishes to demonstrate that it does not tolerate discrimination by anyone working at or in the Clarity Therapy Centre

The Centre and its staff will not treat a disabled person less favourably than another person because of a disability. Less favourable treatment includes:

- Refusing to treat a disabled client
- Giving a disabled patient a lower standard of service or treating him or her in a worse manner than an able-bodied client
- Offering a disabled clients less favourable terms

The following exceptions may occur when, in the practice manager/practitioners opinion:

- Health and safety reasons exist where either the visitor or someone else would come to some harm if the practitioner did not refuse treatment
- A disabled client is unable to understand that treatment must be paid for, where appropriate
- The situation would mean negating or no longer providing the service

Although we have tried to accommodate wheelchair access, Unfortunately due to the existing structure of the building the door frames of the front door located at 12

Cinnamon Row and the corridors are not wide enough to fit a standard wheelchair. Some of the practitioners who rent a room in the Clarity Therapy Centre have overcome the obstacles by offering physical treatments in the Clarity Studio, talking therapy in the Clarity Studio or via a distance or online service. The Clarity Therapy Centre the use of the studio free of charge when a practitioner needs the space to treat a client.

The Centre will do its best to change or remove policies, practices and procedures, provide aids and overcome physical features where possible that make it very difficult or impossible for a disabled person to use the practice.

This policy will be reviewed and updated regularly.

Review: APRIL 2020 Signed: Callie Rashid

Date: APRIL 2020

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